

Enhanced Communication and Collaboration by 3X

Discover how social features can bridge the gap between departments, promote knowledge exchange, and boost employee engagement



THE CHALLENGE

Challenges in Medical Network Communication and Collaboration

A network of medical professionals spread across various locations, faced challenges in fostering seamless internal communication, collaboration, and knowledge sharing. Building a strong network, showcasing achievements, and managing events were also key pain points.

THE SOLUTION

Doctors Adopt CSI for Enhanced Collaboration

The doctors' community implemented Creative Social Intranet (CSI) to create a centralized platform for communication and collaboration.

Quotes from Medical Professionals



Good Portal for communicating with team located in multiple cities

A good communication and collaboration tool. I have doctors and their trainees, subordinates residing in multiple cities. Sharing files from the portal and updating latest activities from every location is done with ease. A good community portal. Rewards and recognition is one of the best features of Creative Social Intranet

Dr. Rohan Jain



Excellent platform

The ease of use and it makes work more efficient

Dr. Mikhail J.

Key Benefits

INTRANET COMMUNITY FOR MEDICAL PROFESSIONALS



3X
Engagement



Improved patient care

Enhanced communication and knowledge sharing led to better-informed treatment decisions.



Increased efficiency

Streamlined communication and collaboration saved time and resources.



Boosted morale

Recognition programs and celebrations fostered a more positive work environment.



Stronger network

The platform facilitated networking and collaboration among geographically dispersed doctors.

Results

Seamless Communication: Secure group chats, forums, and instant messaging features facilitated real-time communication among doctors, regardless of location.

- ✓ Event Management: Built-in event management tools simplified event planning, registration, and communication with members.
- ✓ Celebrations and Anniversaries: The platform facilitated virtual celebrations for birthdays and work anniversaries, fostering a sense of community.

1 Enhanced Collaboration

- ✓ Secure document sharing allowed doctors to collaborate on complex cases.
- ✓ Project management tools enabled efficient team coordination.
- ✓ Case study discussions within dedicated forums facilitated knowledge exchange and improved patient care.

2 Network Building and Recognition

- ✓ A doctors' directory helped members connect and build relationships.
- ✓ A dedicated space to share achievements fostered a sense of accomplishment and healthy competition among peers.
- ✓ A reward and recognition system allowed doctors to appreciate colleagues' contributions, boosting morale.